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Warranty

15-year Standard Limited Warranty

Enphase Energy offers the following industry-leading warranty:

- 15-year standard limited warranty
- Covers Enphase micro-inverters
- Covers defects in workmanship and materials

FAQ

Does the 15-year limited warranty have an additional cost?

No. Unlike with other inverters, the 15-year limited warranty is standard with all Enphase Micro-inverters.

Why is Enphase Energy offering a 15-year limited warranty?

Our ability to offer this industry-leading limited warranty is a reflection of the confidence we have in our products due to 3.5 million hours of production and a Mean Time Between Failure (MTBF) rating of 119 years.

What does the Enphase 15-year limited warranty cover?

The 15-year standard limited warranty covers Enphase Micro-inverters – the core power production component. Other Enphase equipment – which is less mission-critical – is covered by their respective Enphase standard limited warranties.

I purchased Enphase equipment prior to the announcement of the 15-year limited warranty in October 2008. Is the equipment I purchased also covered by the 15-year standard limited warranty?

Yes. All Enphase Micro-inverters – regardless of purchase date – are covered by the 15-year standard limited warranty.

Enphase Energy Limited Warranty

Enphase Energy Inc. ("**Enphase**") has developed a highly reliable Micro-Inverter that is designed to withstand normal operating conditions when used for its originally intended purpose in compliance with the Enphase User Manual supplied with the originally shipped system. The Enphase limited warranty ("**Limited Warranty**") covers defects in workmanship and materials of the Enphase Micro-Inverter ("**Defective Product**") for a period of fifteen (15) years from the date of original purchase of such Micro-Inverter at point of sale to the originally-installed end user location (the "**Warranty Period**"). During the Warranty Period, the warranty is transferable to a different owner as long as the Micro-Inverter remains installed at the originally-installed end user location.

During the Warranty Period, Enphase will, at its option, repair or replace the Defective Product free of charge, provided that Enphase through inspection establishes the existence of a defect that is covered by the Limited Warranty. Enphase will, at its option, use new and/or reconditioned parts in repairing or replacing the Defective Product. Enphase reserves the right to use parts or products of original or improved design in the repair or replacement of Defective Product. If Enphase repairs or replaces a Defective Product, the Limited Warranty continues on the repaired or replacement product for the remainder of the original Warranty Period or ninety (90) days from the date of Enphase's return shipment of the repaired or replacement product, whichever is later.

The Limited Warranty covers both parts and labor necessary to repair the Defective Product, but does not include labor costs related to un-installing the Defective Product or re-installing the repaired or replacement product. The Limited Warranty also covers the costs of shipping repaired or replacement product from Enphase, via a non-expedited freight carrier selected by Enphase, to locations within the United States (including Alaska and Hawaii) and Canada, but not to other locations outside the United States or Canada. The Limited Warranty does not cover, and Enphase will not be responsible for, shipping damage or damage caused by mishandling by the freight carrier and any such damage is the responsibility of the freight carrier.

To obtain repair or replacement service under this Limited Warranty, the customer must comply with the following policy and procedure:

- All Defective Product must be returned with a Return Merchandise Authorization Number (RMA) which customer must request from Enphase. Before requesting the RMA, however, the customer should contact an Enphase technical support representative to evaluate and troubleshoot the problem while the Enphase Micro-Inverter is in the field, since many problems can be solved in the field.
- If in-field troubleshooting does not solve the problem, Customer may request the RMA number, which request must include the following information:
 - Proof-of-purchase of the Defective Product in the form of (1) the dated purchase receipt from the original purchase of the product at point of sale to the end user, or (2) the dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or (3) the dated invoice or purchase receipt showing the product exchanged under warranty



100%
UPTIME



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- Model number of the Defective Product.
- Serial number of the Defective Product.
- Detailed description of the defect.
- Shipping address for return of the repaired or replacement product.
- All Defective Product authorized for return must be returned in the original shipping container or other packaging that is equally protective of the product.
- The returned Defective Product must not have been disassembled or modified without the prior written authorization of Enphase.

The Limited Warranty does not cover normal wear and tear of Enphase Micro- Inverters or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. The Limited Warranty does not apply to, and Enphase will not be responsible for, any defect in or damage to any Enphase Micro-Inverter: (1) that has been misused, neglected, tampered with, altered, or otherwise damaged, either internally or externally; (2) that has been improperly installed, operated, handled or used, including use under conditions for which the product was not designed, use in an unsuitable environment, or use in a manner contrary to the Enphase User Manual or applicable laws or regulations; (3) that has been subjected to fire, water, generalized corrosion, biological infestations, acts of God, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the Enphase Micro-Inverter specifications, including high input voltage from generators or lightning strikes; (4) that has been subjected to incidental or consequential damage caused by defects of other components of the solar system; or (5) if the original identification markings (including trademark or serial number) of such Micro-Inverter have been defaced, altered, or removed. The Limited Warranty does not extend beyond the original cost of the Enphase Micro-Inverter.

THE LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY ENPHASE AND, WHERE PERMITTED BY LAW, IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF TITLE, QUALITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OR WARRANTIES AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN MANUALS OR OTHER DOCUMENTATION. IN NO EVENT WILL ENPHASE BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSSES, COSTS OR EXPENSES HOWEVER ARISING, WHETHER IN CONTRACT OR TORT, INCLUDING WITHOUT LIMITATION ANY ECONOMIC LOSSES OF ANY KIND, ANY LOSS OR DAMAGE TO PROPERTY, OR ANY PERSONAL INJURY.

To the extent any implied warranties are required under applicable law to apply to the Enphase Micro-Inverter, such implied warranties shall be limited in duration to the Warranty Period, to the extent permitted by applicable law. Some states and provinces do not allow limitations or exclusions on implied warranties or on the duration of an implied warranty or on the limitation or exclusion of incidental or consequential damages, so the above limitation(s) or exclusion(s) may not apply. This Limited Warranty gives the customer specific legal rights, and the customer may have other rights that may vary from state to state or province to province.