



10 Year Warranty

A ten year warranty applies to the following products: Sunny Boy SB700U purchased after October 1st 2007, SB3000US, SB4000US, SB5000US, SB6000US, SB7000US.

5 Year Warranty

A five year warranty applies to the following products: Sunny Boy SB700U purchased before October 1st 2007, SB1100U, SB1800U, SB2100U, SB2500U, SB3300U, SB3800U, and Windy Boy. A five year warranty also applies to Sunny Beam, Sunny WebBox, Sunny Matrix, Sunny Sensor Box, Sunny Boy Control (Light Plus) purchased after April 1st, 2005.

2 Year Warranty

The two year warranty applies to the following products: Sunny Beam, Sunny WebBox, Sunny Matrix, Sunny Sensor Box, Sunny Boy Control (Light Plus) purchased before April 1st, 2005.

The SMA factory warranty covers any repair or replacement part costs incurred during the agreed period, beginning on the device's purchase date, subject to the conditions listed below. This is not associated with the durability warranty.

For devices purchased after April 1st, 2005, you can acquire an extension of the SMA factory warranty, valid for 10 years from the date of purchase. The prices are based on the respective SMA price list valid at the time the purchase contract was signed. Please contact the SMA Technical Service Line for more details at +1 530 273 4895 or by fax at +1 530 274 7271

Warranty Conditions

If a device becomes defective during the relevant SMA factory warranty period, one of the following services, as selected by SMA, will be performed at no charge for materials or labor costs:

- repair at SMA, or
- repair on site, or
- exchange for a replacement device of equivalent value according to model and age.

In this case, the remainder of the warranty entitlement will be transferred to the replacement device. In such an event, you would not receive a new certificate, as your entitlement is documented at SMA.

Upon acquisition of a warranty extension after expiry of the standard warranty period, the extension only begins after a grace period of four weeks after receipt of the warranty extension order at SMA. Any repairs during this period are at the customer's expense.

For determination of warranty entitlement, please submit a copy of the purchase receipt, or a copy of the warranty certificate, and if applicable, evidence of the warranty extension. The type plate on the device must be completely legible. Otherwise, SMA is entitled to refuse to provide warranty services.

SMA America, Inc.

12438 Loma Rica Drive
Grass Valley, CA 95945,
USA
info@sma-america.com
www.sma-america.com
Tel. +1 530 273 4895
Fax +1 530 274 7271

Please report defective devices to our SMA Technical Service Line at +1 530 273 4895 or by fax at +1 530 274 7271, providing a brief description of the fault. On workdays, we generally send an equivalent replacement device, packaged appropriately for transport, within 48 hours. The defective device is to be packed in this transport packaging for return transport to SMA. If the warranty applies, and if SMA has a branch, or service partner, in the country in which the device is operated, the transport costs are covered by SMA.

Exclusion of Liability

Warranty claims and liability for direct or indirect damage are excluded if arising from:

- transport damage,
- incorrect installation or commissioning,
- failure to observe the maintenance regulations and intervals,
- modifications, changes or attempted repairs,
- incorrect use or inappropriate operation,
- insufficient ventilation of the device
- failure to observe the applicable safety regulations,
- force majeure (e.g. lightning, overvoltage, storm, fire), or
- cosmetic shortcomings which do not influence the supply of energy.

Further-reaching or additional claims due to direct or indirect damage, especially claims for compensation for damages due to loss of profits or due to costs arising from disassembly and mounting, are excluded if no legally mandatory liability applies.

In addition, our general terms and conditions of delivery apply. They can be downloaded from www.sma-america.com. If requested, we can also send you a copy of our general terms and conditions of delivery. Please contact our SMA Technical Service Line at +1 530 273 4895, ext. 100.



EXTENDED WARRANTY REGISTRATION

Sunny Boy Solar Inverter

To receive an extended warranty on your US Model inverter, simply complete the form below within 60 days of inverter installation and commissioning. This Extended Warranty form must be accompanied by the customer's invoice that shows the installation or commissioning date. Please submit the appropriate payment by check with your extended warranty request.

Indicate Your Extended Warranty Period: The extended warranty period for the inverter is an additional 60 or 120 months from the date of the original warranty period.

- 5 Year Extended Warranty** Sunny Boy 3000US/4000US\$500
 Sunny Boy 5000US/6000US/7000US.....\$750

- 10 Year Extended Warranty** Sunny Boy 3000US/4000US \$1,000
 Sunny Boy 5000US/6000US/7000US..... \$1,500

CUSTOMER

Name _____ Business Name _____
 Address _____ Phone # _____
 City _____ State _____ Zip _____
 Email _____
 Date _____ Signature _____

INSTALLER

Type of PV modules used _____
 Number of modules per string _____
 Number of strings connected to inverter _____
 Serial number of inverter _____
 Date of install/commissioning _____
 Company _____
 Contractor's License Number _____
 Address _____ Phone # _____
 City _____ State _____ Zip _____
 Email _____
 Date _____ Signature _____

For further information on our warranty regulations and liability please view the complete SMA Warranty Statement at: www.SMA-America.com

Please mail this completed form with your check, made payable to SMA America, Inc., to:
 SMA America, Inc.
 Attn: Warranty Registration
 4031 Alvis Court
 Rocklin, CA 95677
 Phone: +1 916 625 0870
 Fax: +1 916 625 0871